

## **Morwellham Camping & Festival Information, Terms & Conditions Summer Cider Festival (with The Wurzels)**

### **Can I bring my dog?**

Sorry, although dogs are allowed with day entry visitors, strictly no dogs are permitted with weekend camping visitors. Service dogs are welcome.

### **Can I camp for only part of the festival?**

Yes, camping is £6 per pitch per night, tickets need to be purchased online in advance. Please ensure that you also purchase the correct evening and day tickets to suit your stay.

### **Can I sleep in my car?**

Any vehicle being slept in overnight will need to pay for a pitch at £6 per night, please also ensure that you purchase the correct evening and day tickets to suit your stay.

### **Can I bring my own alcohol?**

Bringing alcohol into the festival is strictly prohibited, however, a small amount is allowed within the campsite. We will confiscate any alcohol that is deemed more than appropriate for personal consumption. Please do not bring any glass onto the site.

### **Can I get a ticket refund?**

Ticket sales are non-refundable.

### **Do you have disabled access?**

Due to the nature of our site, there are some uneven pathways, steps and slopes. Disabled toilets are located in reception and in the village, reception will be open during day opening hours, the village toilets will remain open for the duration of the evening entertainment.

### **I've lost my ticket! What do I do?**

If you cannot locate or have misplaced your email ticket, please phone 01822 832766.

### **When do I get my tickets?**

We do not send out physical tickets. When you buy your ticket online, your digital ticket is sent to the email address you provided at the checkout. Simply print this email or save it to your phone and bring it with you, along with some identification.

### **When do I get my wristband?**

Tickets are exchanged for wristbands, when you check in on your arrival to the festival.

### **Can I leave the site during the day and come back?**

Yes, people, cars and campervans can come and go throughout the festival weekend providing you are wearing a valid wristband on re-entering the site.

### **Where do I camp?**

We have a small field next to our carpark for tents and caravans. Campervans and motorhomes will have use of a designated area of our carpark. There are no special

facilities such as electricity or waste disposal. Toilets, showers and fresh water are all available within the campsite/carpark area. Evening meals will be available to purchase from the festival area. Breakfast will be available to purchase from the Ship Inn from 9am.

**When are my tickets valid for?**

Summer Cider Festival day tickets are valid from 10am to 5:30pm on the date printed on them.

Summer Cider Festival evening tickets, are valid only for the date printed on them, gates will open at 6pm both evenings.

Summer Cider Festival weekend tickets are valid from 6pm on Friday 12<sup>th</sup> July to 5:30pm on Sunday 14<sup>th</sup> July. Campers may arrive from 12pm on Friday 12<sup>th</sup> July, or 10am on Saturday 13<sup>th</sup> July (with the correct nights camping ticket). All campers must depart by 7pm on Sunday 14<sup>th</sup> July.

**Can we have a fire at our campsite?**

No fires or BBQs are allowed in the campsite, gas stoves are fine. Toilets, showers and fresh water are all available within the campsite/carpark area.

**Children (Under 18)**

Children must be accompanied by an adult at all times. Children are not permitted to consume alcohol at any time, during the festival or within the campsite.